

Odourmap – Case Study

- Council of Kelsterbach, Germany -

Background information and goals:

The council of Kelsterbach and the operator of the potential source - the local municipal wastewater treatment plant (Stadentwässerung Frankfurt am Main) - received around 130 complaints in six weeks.

The Odourmap application has helped to identify the odour source by integrating the citizens directly into the odour management process.

Odours can now be communicated directly online and via Smartphone. All complaints are verified and answered by Odournet experts.

“The observations of the citizens provide valuable information about location, time, duration, and also the character of the odour perceived.”










Client: Authority and industry

Access: Public

Odourmap service combination:

Supplementary services:

-  Citizen online monitoring
-  Smartphone app
-  Registration of old complaints
-  Public citizen training
-  Complaint follow up
-  Real-time meteo data
-  Plausibility check

Odour consultancy

Combination of grid and plume measurement to find corresponding processes of potential sources

Visit [Odourmap Kelsterbach](#) now

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